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 8 LIVEWIRE SERVICES, INC.

9
 10 UNITED STATES DISTRICT COURT
 11 CENTRAL DISTRICT OF CALIFORNIA
 12 WESTERN DIVISION

13 PERFECT 10, INC., a California
 14 Corporation ,

15 Plaintiff,

16 v.

17 GIGANEWS, INC., a Texas Corporation;
 18 LIVEWIRE SERVICES, INC., a Nevada
 Corporation; and Does 1 through 100,
 19 inclusive,

20 Defendant.

21
 22 GIGANEWS, INC., a Texas Corporation;
 23 LIVEWIRE SERVICES, INC., a Nevada
 Corporation,

24 Counterclaimants,

25 v.

26 PERFECT 10, INC., a California
 Corporation,

27 Counterdefendant.
 28

Case No.: 11-cv-07098-ABC (SHx)

**DEFENDANTS GIGANEWS,
 INC. AND LIVEWIRE
 SERVICES, INC.'S
 OPPOSITION TO MOTION FOR
 PARTIAL SUMMARY
 JUDGMENT**

Date: January 6, 2014

Time: 10:00 a.m.

Dept: Courtroom 680

Judge: Hon. Audrey B. Collins

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I. INTRODUCTION

The Digital Millennium Copyright Act (“DMCA”) provides a “safe harbor” shielding internet service providers from liability for infringing user-posted content if the providers meet certain criteria, including termination of repeat infringers and removal of properly identified alleged infringements. Plaintiff Perfect 10 (“P10”), an aggressive litigation business claiming ownership of thousands of pornographic images, seeks partial summary judgment on several narrow issues in an effort to bar safe harbor protections of Defendants Giganews and Livewire. An abundance of facts in Defendants’ favor requires denial of Perfect 10’s motion in every respect.

II. FACTUAL BACKGROUND

A. The Parties

Perfect 10 was originally a publisher of a magazine with photographs of nude women. It still has a website at www.perfect10.com, but its business has become full-time litigation. P10 has launched over 30 copyright infringement lawsuits against a host of companies including Visa, and MasterCard, Google, Amazon.com, and Microsoft. Although it claims that copyright infringement has destroyed its pornography business and that copyrights have become worthless, see Complaint, *Perfect 10, Inc. v. Google, Inc.*, No. 2:04-cv-09484, ¶ 25 (C.D. Cal. filed Nov. 19, 2004), P10 has nonetheless acquired thousands of copyrights in recent years. Its copyright portfolio has landed P10 over \$16 million in settlements of copyright litigation while it claims to have only \$90,000 in annual “business” income. See Dkt. No. 134 (P10 Answer to Counterclaim) ¶ 317; Dkt. No. 27 (Zada PI Decl.) ¶ 4.

This case is part of P10’s business strategy of provoking and waging litigation. While it refuses to do the math, P10 appears to put its damages claim in this case at \$7.1 billion.¹

As shown below, P10 has little evident interest in curbing copyright

¹ The Copyright Act allows statutory damages of up to \$150,000 per work. 17 U.S.C. § 504(c)(2). Perfect 10 claims Defendants have infringed 54,000 images, (Zada Decl., Dkt No. 142-3, ¶ 24), which would equal 7.1 billion dollars. That equals over 75,000 years worth of Perfect 10’s claimed annual “business” income.

1 infringement but prefers to set up opportunities to litigate its copyrights, with
 2 extraordinary damages demands as in this case, to gain settlement income. P10
 3 persistently refuses to send proper takedown notices to online service providers
 4 under the Digital Millennium Copyright Act, 17 U.S.C. § 512(c)(3), and it engages
 5 in many practices that handicap service providers in trying to address P10's notices.
 6 In this case, P10 withholds from its takedown notices to Defendants the single piece
 7 of information readily available to it that would enable Defendants to expeditiously
 8 process the notice, namely Message-IDs of allegedly infringing Usenet messages.
 9 Instead, P10 demands that Defendants do searches in order to locate the Message-
 10 IDs that it withheld. The purpose of P10's practice is to make it hard for
 11 Defendants to do appropriate takedowns, to provoke refusals based on inadequate
 12 DMCA notices, and then to litigate the sufficiency of P10's notices, all in the quest
 13 for more litigation settlement revenue.

14 Defendant Giganews, Inc. ("Giganews") is a Usenet service provider. It
 15 operates servers that store user-generated content as part of the Usenet, which we
 16 describe below. Giganews does not itself upload content to the Usenet. Defendant
 17 Livewire, a related company, does not operate any servers but merely resells
 18 Giganews's Usenet access service. Usenet service providers have long been
 19 mainstays of the Internet, as the Supreme Court recognized as early as 1997. *See*
 20 *Reno v. Am. Civil Liberties Union*, 521 U.S. 844 (1997).

21 As Usenet service providers, Giganews and Livewire devote significant
 22 resources to addressing concerns of copyright holders. Giganews regularly works
 23 with major copyright holders and representatives to quickly process their notices.
 24 Declaration of Ronald Yokubaitis ("Yok. Decl.") ¶¶ 23, 26. For example, in the
 25 past twelve months, the Recording Industry Association of America ("RIAA") has
 26 sent over 9000 notices identifying over 12 million Message-IDs on behalf of its
 27 members. Declaration of Philip Molter ("Molter Decl.") ¶ 24. For the typical
 28 copyright holder that provides a well-formed DMCA-compliant notice that includes

1 Message-IDs, Giganews can generally process the notice within 48 hours, even if
2 the notice covers thousands of Message-IDs. *Id.* ¶ 26.

3 In Giganews' experience, no other copyright holder has behaved as P10 has.
4 Yok. Decl. ¶¶ 25, 28. Of all the copyright owners that have communicated with
5 Giganews regarding allegedly infringing materials, consistent with its litigation
6 strategy, P10 is the only one that refuses to send Message-IDs for all allegedly
7 infringing messages. *Id.* ¶ 25. Unlike other copyright holders with large portfolios,
8 it refuses to cooperate with Giganews to send notices that can be processed quickly
9 and efficiently. *Id.* In doing so, P10 acts less like a copyright owner genuinely
10 seeking removal of the content and more like a serial litigant throwing up barriers
11 to removal so as to set up a lawsuit against the service provider. *Id.* ¶ 33. Even
12 when P10 provides Message-IDs, it does so only for a fraction of the content at
13 issue, and in a manner that is inefficient for both the copyright holder and the
14 service provider; it provides screenshot images only, and refuses to provide a list of
15 Message-IDs in clear text as other copyright holders do. *Id.* ¶ 30. Nevertheless,
16 whenever a Message-ID is visible in P10's notices, Giganews removed the message
17 it identified. *Id.*

18 **B. Structure of the Usenet and Usenet Messages**

19 The Usenet is the Internet's "bulletin board," widely distributed and stored
20 on Usenet servers around the world. Levine Decl. ¶ 12. The Usenet differs from
21 the World Wide Web ("the web") in several material respects. Content on the
22 Usenet resides in *messages*, not on web pages. Rosenblatt Decl. ¶ 20-22. Just as
23 the unique identifier for a web page is its Uniform Resource Locator or "URL,"
24 address (for example, <http://www.perfect10.com/join.html>), the only unique
25 identifier for a Usenet message is a header in the message called a "Message-ID."
26 *Id.* ¶ 25, 29. The Message-ID is the same as a person's Social Security Number or
27 a credit card number in that it provides the method to identify easily and with
28 certainty a unique item being searched for in a large universe of potential items.

1 Accordingly, Giganews states on its website that any DMCA notices requesting the
2 removal of copyrighted material must identify the Message-ID of the message at
3 issue. *Id.* ¶ 42.

4 The Usenet is a worldwide network of servers consisting of continuously
5 updating archives of *messages* (also called “articles”). Rosenblatt Decl. ¶ 29.
6 Users gain access to Usenet through service providers such as Giganews. Levine
7 Decl. ¶ 16. Users can post messages to Usenet servers and receive messages from
8 Usenet servers. *Id.* ¶¶ 16-18. To do so, they use newsreader software, a special
9 browser for Usenet. *Id.* ¶ 20. Usenet servers do not create new messages on their
10 own; they only store and forward messages they have received from users or from
11 other Usenet servers. *Id.* ¶ 16. All Usenet messages must originate with a user.
12 *Id.*

13 As one would find with email, each Usenet message has a *header*, which
14 consists of fields like Date:, Subject: and From:, and a *body*, which consists of text.
15 Rosenblatt Decl. ¶ 34. One part of every Usenet header is the Message-ID, which
16 is the only unique identifier of a Usenet message. *Id.* ¶ 32. There are billions of
17 Usenet messages in the world, but a Message-ID will point to only one message. *Id.*
18 ¶¶ 29, 32-33. Usenet server operators, including Giganews, typically index Usenet
19 messages by Message-ID. Levine Decl. ¶ 34; Molter Decl. ¶ 10.

20 For a typical Usenet server operator like Giganews, a Message-ID is the
21 industry standard and only method to identify a unique message. Levine Decl. ¶
22 23; Rosenblatt Decl. ¶ 32-33.; Molter Decl. ¶ 10. Any other form of identification
23 of a message would require the service provider to manually search, review and
24 analyze results, with no guarantee all the content at issue would be found. Levine
25 Decl. ¶¶ 30-31. Rosenblatt Decl. ¶ 33;37. And the Usenet provider would still
26 have to identify Message-IDs from any messages found in order to locate and
27 remove the material from its servers. *Id.* ¶ 30-31.

28 As stated above, users typically access Usenet and send and receive Usenet

1 messages by using newsreader software. Rosenblatt Decl. ¶ 23. Persons use
 2 newsreader software to access the Usenet just as persons use web browsers such as
 3 Internet Explorer or Mozilla Firefox to access the web. *Id.* ¶¶ 20, 23. Just as a
 4 variety of web browsers exist, a variety of newsreaders exist. *Id.* Different from
 5 methods to search the web, to search the Usenet, a user may use newsreader
 6 software to download headers and then use the newsreader's search functionality to
 7 search through those headers. *Id.* ¶ 32. In addition, just as some search engines
 8 such as Google provide an independent index of the web, certain third-parties
 9 provide independent indexes of the Usenet. *Id.* ¶ 27; Levine Decl. ¶ 35. These
 10 indexes are created by third parties and are completely independent of the messages
 11 stored at the Usenet server level. Levine Decl. ¶ 35. They may be helpful sources
 12 for identifying information that may be available on the Usenet but are
 13 unauthoritative and unreliable. *Id.*

14 **C. Giganews's Policies and Practices Regarding Copyrighted Material**

15 Giganews does not itself upload content to the Usenet; it maintains servers to
 16 which users post messages, either directly or through other Usenet servers'
 17 automatic forwarding mechanisms. Giganews does not monitor the content on its
 18 servers, nor could it – there are over 35 billion messages on the Usenet and users
 19 generate tens of thousands of new messages every day. Molter Decl. ¶ 20.
 20 Giganews takes all reasonable steps to remove infringing content from its servers
 21 when it is notified of its location. *Id.* It also has a simple and efficient process for
 22 copyright owners to request removal of messages that may infringe copyrights. *Id.*;
 23 *see* Rosenblatt Decl. ¶ 48. Levine Decl. ¶ 33.

24 Giganews processes notices concerning millions of messages per month.
 25 Molter Decl. ¶ 22-24. Giganews has processed notices for hundreds of millions of
 26 messages, or about 2% of the total Usenet messages it has stored in its archives. *Id.*

27 **1. Giganews and Livewire's Copyright Complaint Procedures**

28 Giganews and Livewire have standard procedures for handling complaints of

1 copyright infringement. Each has designated to the Copyright Office an agent to
2 receive notifications of claimed infringement. Yok. Decl. ¶¶ 7, 17. Each provides
3 contact information for that agent on its respective website. *Id.*

4 If the notice does not provide enough information to process it, Giganews
5 informs the sender, explains to them what is required, and invites them to send that
6 information. *See id.* ¶¶ 26, 29, 34. If the notice contains all that Section 512(c)(3)
7 requires, Giganews expeditiously processes the notice by inputting the Message-
8 IDs the notice lists into a program that (1) removes the message associated with
9 each Message-ID from Giganews's Usenet server, and (2) adds that Message-ID to
10 a search list so that Giganews can periodically search its servers and automatically
11 remove any listed Message-IDs should they reappear. Molter Decl. ¶ 20.

12 Giganews then informs the sender it has taken steps to remove the messages. *Id.*

13 Livewire does not operate any Usenet servers. Yok. Decl. ¶ 13. If Livewire's
14 DMCA agent receives a notice concerning infringing material on the Usenet, it
15 forwards it to Giganews to apply its standard process. *Id.*

16 **2. Giganews's Two-Strike Repeat Infringer Termination Policy²**

17 Giganews has a stricter policy regarding alleged infringers than is typical;
18 most online service providers have three-strike or even six-strike termination
19 policies. Rosenblatt Decl. ¶¶ 99-105. When Giganews removes a message based
20 on a notice, it checks whether the user uploaded the message through a Giganews
21 account. Molter Decl. ¶ 27. If so, and if it is the first time Giganews has been
22 notified that the accountholder had posted allegedly infringing material, Giganews
23 automatically suspends posting access for that account and sends the accountholder
24 a notification of the suspension, also forwarding a copy of the complaint Giganews
25 received. *Id.* This notification warns the accountholder that Giganews's terms of
26 service prohibit use of its systems to commit copyright infringement, and that this
27 notification is his or her one and only warning. *Id.*

28 ² Livewire has a similar policy, not at issue here. Yok. Decl. ¶ 19; *see* MPSJ at -1-.
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1 In order for an accountholder to regain posting access, he or she must
 2 respond affirming in writing that he or she will abide by Giganews's terms of
 3 service and not infringe any copyright. *Id.* ¶ 28. If Giganews then gets a new
 4 notice that a user has broken this promise by continuing to post infringing
 5 materials, Giganews will permanently terminate that account's posting access. *Id.*
 6 Since it began recording copyright-specific statistics in 2008, Giganews has
 7 permanently terminated posting access for 46 accounts because of repeated
 8 infringement. *Id.*

9 **D. History of Communications with P10**

10 Giganews first heard from P10 in 2009 when it mailed Giganews a DVD
 11 containing over 1400 pictures of naked women, which P10 called a "sampling of its
 12 copyrighted materials." Yok. Decl. ¶ 34. The cover letter claimed materials
 13 infringing P10's rights existed on the Usenet but provided no information
 14 identifying the location of such material. *Id.* Instead, P10 demanded that Giganews
 15 search for and identify allegedly infringing material itself. *Id.*

16 Giganews wrote back, advising P10 to provide Message-IDs and pointing
 17 P10 to services that had helped other copyright holder provide Message-IDs to
 18 Giganews. *Id.* ¶ 35. P10 continued its practice of sending defective notices, often
 19 in short succession at odd hours. *Id.* ¶ 36.

20 P10's typical notice states that P10's agent, Norman Zada, searched for a
 21 particular term on the Usenet and downloaded "infringing" images. *Id.* The notice
 22 would also include thumbnail images of allegedly "infringing" images of naked
 23 women and screenshots of search results. *Id.* The notices would not state exactly
 24 which messages P10 believes contained infringing material. *Id.*

25 In August 2011, P10 sent a group of notices stating that Mr. Zada searched in
 26 a particular newsgroup on a particular date with particular third-party software and
 27 that "[a]ll of the images that appear as a result of that search are copyright by P10."
 28 *Id.* ¶ 37. Zada Declaration Exhibits 9 ("Notice 1") and 10 ("Notice 2"), upon which

1 P10 bases this motion, are part of this group. *Id.* P10 still refused to provide
 2 Message-IDs. *Id.* Though the law did not obligate Giganews to process these
 3 defective notices, Giganews nevertheless attempted to process them by taking the
 4 steps P10 should have taken. *Id.* ¶ 38. Giganews searched that newsgroup for the
 5 same term using the third-party software, checked that no search result was of a
 6 message posted after the date of Mr. Zada's search, retrieved the message header
 7 for each search result, extracted the Message-ID from each header, and proceeded
 8 to process this list of Message-IDs as if P10 has provided the Message-IDs. *Id.*
 9 This procedure was far more burdensome and time consuming than the steps
 10 Giganews has taken to process notices from any other copyright holder and
 11 involved Giganews actively searching the Usenet for allegedly infringing material.
 12 *Id.* ¶ 39.

13 Beginning in 2013, P10 began sending new types of notices. *Id.* ¶ 41. While
 14 the language of the cover letter was substantially the same, the screenshots P10
 15 included depicted a few isolated Message-IDs. *Id.* For each Message-ID that was
 16 visible, Giganews has removed the corresponding message from its servers. *Id.*
 17 Zada Exhibits 11-13 (Notices 3-5) are part of this group. *Id.* ¶ 28.

18 In order to process P10's notices, Giganews must review the images in the
 19 new notices and manually re-type the Message-ID based on what it appears to be in
 20 the image. *Id.* ¶ 30. This greatly slows the process and introduces the risk of
 21 inadvertent error through typographical mistakes or difficulty discerning similar-
 22 looking characters, such as the number one ('1') versus the lowercase letter L ('l').
 23 *Id.* It would take seconds for P10 to copy and paste a Message-ID from a message
 24 into the body of an email or spreadsheet, and thereby avoid this problem. *Id.* If
 25 P10 provided Message-IDs in clear text as other copyright holders do, Giganews
 26 could process thousands of Message-IDs in a matter of minutes. *Id.*

27 **E. Procedural Background**

28 At this stage, after rulings on Defendants' motions to dismiss, different

1 claims remain as to Giganews and Livewire. As to Giganews, there remains a
 2 claim of direct copyright infringement based solely on P10's unsubstantiated theory
 3 that Giganews employees have uploaded material infringing P10's rights to the
 4 Usenet. Dkt. No. 129 (Order on Motion to Dismiss) at 3. There also remain claims
 5 for contributory and vicarious copyright infringement. *Id.* at 4. As to Livewire, the
 6 Court dismissed P10's claims of secondary liability; only a claim of direct
 7 copyright infringement remains, based on P10's wild allegation that Livewire hosts
 8 non-user-posted infringing material. *Id.* at 5-6.

9 P10's motion for partial summary judgment concerns different aspects of
 10 each Defendant's affirmative defenses. As to Giganews, P10 seeks a ruling on: (1)
 11 whether five notices it sent to Giganews³ meet the requirements of 17 U.S.C.
 12 § 512(c)(3)(A); (2) whether Giganews has reasonably implemented a repeat
 13 infringer termination policy; and (3) whether Giganews meets the safe harbor
 14 qualifications section 512(a)-(d) describe. *See* Motion for Partial Summary
 15 Judgment ("MPSJ") at 1, 23-24. As to Livewire, P10 challenges only whether it
 16 stores the allegedly infringing material at the direction of users. *Id.* at 23-24

17 **III. ARGUMENT**

18 **A. Legal Standard for Summary Judgment**

19 On a motion for summary judgment, "[t]he moving party bears the initial
 20 burden of demonstrating the absence of a 'genuine issue of material fact for trial.'" *UMG Recordings, Inc. v. Veoh Networks, Inc.*, 620 F. Supp. 2d 1081, 1086 (C.D.
 21 Cal. 2008) (*Veoh I*); *Anderson v. Liberty Lobby, Inc.*, 477 U.S. 242, 256 (1986).
 22 "When the party moving for summary judgment would bear the burden of proof at
 23 trial, 'it must come forward with evidence which would entitle it to a directed
 24 verdict if the evidence went uncontroverted at trial.'" *C.A.R. Transp. Brokerage*
 25 *Co., Inc. v. Darden Rests., Inc.*, 213 F.3d 474, 480 (9th Cir. 2000). "In such a case,

27
 28 ³ Though Perfect 10 does not distinguish between the defendants in its motion, this Court has already ruled that notices sent to dmca2008@giganews.com were sent to Giganews, not Livewire. Dkt. No. 129 at 5.

1 the moving party has the initial burden of establishing the absence of a genuine
 2 issue of fact on each issue material to its case.” *Id.* If the non-moving party would
 3 bear the burden at trial, “the moving party can meet its burden by pointing out the
 4 absence of evidence from the non-moving party.” *Veoh I*, 620 F. Supp. 2d at 1086.
 5 If the moving party does not satisfy its initial burden, then the non-moving party
 6 has no obligation to produce anything and the Court must deny summary judgment.
 7 *See Nissan Fire & Marine Ins. Co. v. Fritz Cos.*, 210 F.3d 1099, 1102-03 (9th Cir.
 8 2000).

9 In the DMCA context, before shifting the burden to a defendant as to whether
 10 appropriate responsive policies were implemented, the plaintiff must first show that
 11 it provided a compliant DMCA notice such that the Defendants were provided with
 12 actual knowledge of infringement. *Viacom Intern. Inc. v. YouTube Inc.*, 940 F.
 13 Supp. 2d 110, 115 (S.D.N.Y. 2013) (*YouTube*) (“[T]he burden of showing that [the
 14 service provider] knew or was aware of the specific infringements of the works in
 15 suit cannot be shifted to [the service provider] to disprove.”); *Perfect 10, Inc. v.*
 16 *CCBill LLC*, 488 F.3d 1102, 1117 (9th Cir. 2007) (*CCBill*) (no triable issue on the
 17 defendant’s knowledge of infringement because the plaintiff “did not provide
 18 [defendant] with knowledge or awareness within the standard of § 512(c)(1)(A)”);
 19 *Perfect 10, Inc. v. Amazon, Inc.*, No. 05-cv-4753, Dkt. No. 221 (Order) at 8 (C.D.
 20 Cal. Nov. 4, 2008) (“[I]t is Perfect 10’s burden to show that [the service provider]
 21 had actual knowledge of infringement within the meaning of section 512(c)”).

22 In deciding a motion for summary judgment, the Court may only consider
 23 ***admissible*** evidence. Fed. R. Civ. P. 56(e); *Beyene v. Coleman Sec. Serv., Inc.*, 854
 24 F.2d 1179, 1181 (9th Cir. 1988). P10 relies primarily on the Zada Declaration,
 25 most of which is hearsay or otherwise inadmissible, as Defendants’ concurrently
 26 filed objections detail. Even if P10 has presented some evidence, Defendants have
 27 more than met their burden to “set forth specific facts showing that there is a
 28 genuine issue for trial” in the form of fact and expert counter-declarations. As “the

1 nonmoving party's evidence is to be believed, and all justifiable inferences are to be
2 drawn in [that party's] favor," summary judgment for P10 is inappropriate. *Veoh I*,
3 620 F. Supp. 2d at 1086, quoting *Hunt v. Cromartie*, 526 U.S. 541, 552 (1999)
4 (quotation marks omitted).

5 **B. The Evidence Shows Defendants Qualify for the DMCA Safe Harbor.**

6 The DMCA provides a safe harbor; it is not the standard for liability. *See*
7 *UMG Recordings, Inc. v. Shelter Capital Partners LLC*, 718 F.3d 1006, 1028 (9th
8 Cir. 2013) (*Veoh III*). While Defendants address P10's motion, P10 has not proved
9 any copyright infringement by Defendants, and Defendants do not address
10 substantive liability issues at this stage.

11 **1. The Evidence Shows Giganews Is Eligible for Section 512(a), 512(c),**
12 **and 512(d) Immunity.**

13 Giganews is eligible for the DMCA safe harbor as it stores material only at
14 the direction of users. Section 512(c) gives immunity "for infringement of
15 copyright by reason of the storage at the direction of a user of material that resides
16 on a system or network controlled or operated by or for the service provider."
17 "Common sense and widespread usage establish that 'by reason of' means 'as a
18 result of' or 'something that can be attributed to . . .'" *Veoh I*, 620 F. Supp. 2d at
19 1089. So long as the activity is 'as a result of' or 'attributable to' the fact that users
20 uploaded the content to the Usenet, 512(c) covers it.

21 P10 asserts Giganews must lose the safe harbor because it "[copies]
22 infringing materials from the Usenet and/or from the servers of other infringing
23 websites."⁴ P10 presumably refers to the core functionality of the Usenet, with
24 continuous and automatic propagation of messages across all Usenet servers to
25 update them. Rosenblatt Decl. ¶ 29. Such copying stems directly from the fact that
26 a user uploaded content to the Usenet, and the Usenet functions by propagating

27
28 ⁴ P10 here illustrates its core misunderstanding of the systems at issue – the Usenet
and the Web are entirely separate systems. A Usenet server does not receive
materials from any website, only from other Usenet servers. Rosenblatt Decl. ¶ 23.
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1 messages across servers. *Id.* Any copying of allegedly infringing user-uploaded
2 content from other Usenet servers is “by reason of” the storage of that material at
3 the direction of the user.

4 Furthermore, in this case Judge Matz took judicial notice that “the content on
5 USENET is primarily user-driven—that is, the content that is stored on a USENET
6 provider’s server is generally uploaded by USENET users or subscribers.” Dkt.
7 No. 97 at 2. P10 is wrong when it claims that the storage at issue and resulting
8 automated transmission is not “at the direction of a third party.” MPSJ at 24.

9 P10 lacks no authority for its novel argument that retention of material a user
10 uploaded is not “storage at the direction of the user.” MPSJ at 24. Giganews has
11 never received an authenticated request from a subscriber to stop storing his or her
12 material, but would honor such a request if the subscriber provided a Message-ID.
13 Molter Decl. ¶12. Giganews thus stores at the direction of the user.

14 P10 fails to address the other safe harbors at all, and therefore does not
15 present a challenge to them in this motion. P10 instead invokes miscellaneous,
16 inapposite cases to argue that, because other services have been liable for different
17 conduct, no Usenet provider may invoke the DMCA safe harbor.⁵ MPSJ at 24. But
18 P10 neglects to mention the leading Ninth Circuit case on the Usenet and the
19 DMCA safe harbor, *Ellison v. Robertson*, 357 F. 3d 1072 (9th Cir. 2004). *Ellison*
20 held that AOL, a Usenet service provider, met the specific requirements of the
21 512(a) safe harbor, which immunizes, among other activity, “infringement of
22 copyright . . . by reason of the provider’s transmitting, routing, or providing
23 connections for, material through a system” *Id.* at 1081.

24 To the extent P10 charges Giganews with automated interactions with other
25

26 ⁵ *Arista Records LLC v. Usenet.com* concerned discovery sanctions, not a ruling on
27 the merits, and is thus irrelevant. 633 F. Supp. 2d 124 (S.D.N.Y. 2009). *Perfect*
28 *10, Inc. v. GUBA, LLC* concerned a website operator that had copied material from
Usenet, not a Usenet service provider. No. C 02-2842, 2002 WL 34940074 (Dec.
30, 2002); *see* Rosenblatt Decl. ¶ 24. Neither case suggested that storage of user
content or automated copying and transmission of user-uploaded infringing content
should disqualify a Usenet provider from DMCA protections.

1 servers with respect to copyrighted materials, *Ellison* has already held that this safe
 2 harbor applies to Usenet operators. To the extent P10 complains Giganews allows
 3 users to find infringing material, 512(d) immunizes referral to an online location
 4 containing infringing material through an information location tool such as an
 5 index. P10 offers no argument to challenge the application of these safe harbors.

6 **2. *The Evidence Shows Livewire Is Eligible for Section 512(a), 512(c),***
 7 ***and 512(d) Immunity.***

8 P10's argument for Livewire's ineligibility rests on wild, fact-free assertions.
 9 P10 proclaims, without factual support, that Livewire loses safe harbor because it
 10 "purchases infringing materials from Giganews and resells those infringing
 11 materials to third parties." Livewire neither purchases nor sells any materials at all
 12 to others. Yok. Decl. ¶¶ 12-16. Nor does it store infringing materials, a point P10
 13 admits. MPSJ at 24. Livewire simply resells *access* to Giganews servers which,
 14 store material only at the direction of users. Yok. Decl. ¶ 12.

15 While P10 has not articulated a basis for direct infringement arising from
 16 Livewire pointing users to Giganews's Usenet servers, the 512(a), 512(c), and
 17 512(d) safe harbors would still cover that act. The safe harbors apply to direct
 18 infringement claims. *Veoh III*, 718 F.3d at 1028. Section 512(c) immunizes
 19 Livewire for any claims related to Giganews' storage of material at the direction of
 20 a user, for which Livewire pays to have access. Section 512(d) immunizes service
 21 providers for activity "by reason of the provider referring or linking users to an
 22 online location containing infringing material or infringing activity, by using
 23 information location tools, including a directory, index, reference, pointer, or
 24 hypertext link." By selling subscriptions permitting users to access Giganews's
 25 servers, it merely acts as a referrer. Yok. Decl. ¶¶ 12-16.

26 The section 512(a) safe harbor also applies. *Ellison* held that AOL, as a
 27 Usenet provider, could claim the 512(a) safe harbor protections immunizing
 28 "infringement of copyright . . . by reason of the provider's transmitting, routing, or

1 providing connections for, material through a system” To the extent P10
 2 argues Livewire acts as a conduit for infringing activity, 512(a) immunizes it
 3 because (1) any transmission is at the direction of users, not Livewire; (2) any
 4 transmission, routing, or provision of connections is through an automatic process
 5 without Livewire selecting the material; (3) Livewire responds automatically to the
 6 request of the user and does not otherwise select the material; (4) Livewire does not
 7 maintain materials at issue in this litigation on its system. Yok. Decl. ¶¶ 12-16.

8 **C. The Evidence Shows Giganews’s Strict Repeat Infringer Termination**
 9 **Policy Satisfies the DMCA Safe Harbor Conditions.**

10 Giganews’ policy and practice with respect to repeat infringers meet all
 11 requirements for DMCA eligibility. Giganews has in fact notified and terminated
 12 all repeat infringers that could be identified from the information provided by P10,
 13 and P10 has provided no evidence demonstrating otherwise.

14 **1. Relevant Legal Standard**

15 To qualify for the DMCA safe harbor, a service provider must have “adopted
 16 and reasonably implemented, and informs subscribers and account holders of the
 17 service provider’s system or network of, a policy that provides for the termination
 18 in appropriate circumstances of subscribers and account holders of the service
 19 provider’s system or network who are repeat infringers.” 17 U.S.C. § 512(i)(1)(A);
 20 *CCBill*, 488 F.3d at 1109. *CCBill* held that reasonable implementation permits a
 21 variety of procedures. *Id.* If the service provider has “a working notification
 22 system [and] a procedure for dealing with DMCA-compliant notifications, . . . does
 23 not actively prevent copyright owners from collecting information needed to issue
 24 such notifications,” and “under ‘appropriate circumstances’ . . . terminates users
 25 who repeatedly or blatantly infringe copyright,” it has reasonably implemented such
 26 a policy. *Id.* at 1109-10. This Court blessed a nearly identical repeat infringer
 27 termination policy. “[I]f a single DMCA notice from the RIAA identified multiple
 28 videos uploaded by one user, Veoh sent the user a first warning. It then terminated

1 the user's account if the user subsequently uploaded another infringing video."
 2 *UMG Recordings, Inc. v. Veoh Networks, Inc.*, 665 F. Supp. 2d 1099, 1116 (C.D.
 3 Cal. 2009) (*Veoh II*). Judge Matz ruled "this policy satisfies section 512(i)'s
 4 requirements." *Id.*

5 **2. *The Evidence Shows Defendants' Policies and Practices Meet or***
 6 ***Exceed DMCA Safe Harbor Requirements.***

7 Giganews has presented ample evidence that it meets the Ninth Circuit's
 8 requirements for reasonable implementation of a repeat infringer termination
 9 policy. Giganews's policy is, if anything, stricter and more aggressive than is
 10 standard. Rosenblatt Decl. ¶¶ 104-106. While many service providers allow three
 11 or more strikes before terminating, Giganews suspends posting access after one
 12 incident and terminates it after two. *Id.* Giganews publishes a well established
 13 procedure on its website (as discussed above) and adheres to it without fail. Yok.
 14 Decl. ¶ 11.

15 **3. *The Evidence Shows That Giganews Has Enforced the Policy.***

16 P10 has not provided any authority suggesting this policy is inadequate or
 17 that Giganews has not properly communicated it to users. And ultimately, P10 has
 18 provided no evidence that Giganews ever permitted an identified subscriber to post
 19 anything to the Usenet after being terminated pursuant to the termination policy. In
 20 every instance where a user could be identified, the core of P10's complaint is that
 21 user termination was not enough; Giganews was allegedly also required to purge
 22 the Usenet of all previous postings by the same user (postings that P10 itself had
 23 not identified), and of which Giganews did not have an index. P10 can offer no
 24 legal support for such a view; as it well knows, "the DMCA does not impose an
 25 obligation on service providers to track their users in any particular way." *Perfect*
 26 *10, Inc. v. Google, Inc.*, No. 04-cv-9484, 2010 WL 9479059, at *5 (C.D. Cal. July
 27 26, 2010) (*Google*). Section 512(i) concerns "*termination* in appropriate
 28 circumstances of subscribers and account holders," not removal of unidentified past

1 activity. 17 U.S.C. § 512(i) (emphasis added).

2 P10's argument rests on a fundamental misunderstanding of the burden on
3 service providers; the standard for DMCA eligibility does not require a global
4 search and removal of all content posted previously by the terminated user. Indeed
5 burdening a service provider with such a requirement would unjustly shift the
6 "burden of policing copyright infringement—identifying the potentially infringing
7 material and adequately documenting infringement"—"from the copyright owner to
8 the provider," something the Ninth Circuit has expressly declined to do. *CCBill*,
9 488 F.3d at 1113.

10 Moreover, evidence shows that Giganews implemented its policy. Mr. Zada
11 cites seven purported repeat infringers that he asserts are responsible for 90% of the
12 repeat infringement at issue and that he contends have not been properly
13 terminated. Zada Decl. at ¶¶ 25-26. He identifies the seven as
14 BillC@myplace.com, me@not.eu, MrD@the.net, no@email.dk,
15 Thumper@rabbit.com; Sundog@Ogworld and Trin'@again.⁶ Addressing them in
16 turn:

17 • BillC@myplace.com – From Message-IDs P10 provided, Giganews was
18 able to identify a Giganews subscriber. Molter Decl. ¶¶ 40-42. Giganews sent a
19 "first warning" and suspended the account's posting access. *Id.* The user affirmed
20 that the account would not be used to post unauthorized copies. *Id.* P10 has not
21 identified any allegedly infringing posts made by this account after the warning,
22 only old posts from 2009. *Id.* Giganews promptly removed all messages by this
23 account that P10 identified by Message-ID, but P10 objects that Giganews did not
24 search for and remove *unidentified* messages dating from before the warning.

25 • me@not.eu – This account was terminated in 2009 before Giganews
26 received P10's notice in 2013, so there was no account to terminate. *Id.* ¶ 50. P10

27 ⁶ Users can write whatever they want in the unmoderated "Sender" field. Levine
28 Decl. ¶¶ 27-28. Accordingly, more than one account can use the same pseudonym,
and these pseudonyms are of no use to Giganews in finding or blocking the poster.
Id.

1 again complains only that Giganews did not purge the Usenet of all past posts by
2 the user.

3 • MrD@the.net – This user account was terminated in 2010. *Id.* at ¶¶ 38-39.
4 There was no account to terminate when P10 sent its notice. Again this is a “past
5 posting” issue, not a failure to terminate.

6 • no@email.dk – The Message-IDs indicated this was not a Giganews
7 subscriber. *Id.* at ¶ 51. Giganews had no account to terminate. *Id.*

8 • Thumper@rabbit.com – As with “BillC” above, this user was warned in
9 2011 and reinstated after responding to the first warning with a written assurance
10 the account would not be used for infringing purposes again. *Id.* at ¶¶ 43-44. P10
11 has not identified any allegedly infringing posts by this account after the 2011
12 warning. *Id.*

13 • Sundog@Ogworld – The Message-IDs P10 provided indicated this was not
14 a Giganews subscriber, so Giganews had no account to terminate. *Id.* at ¶¶ 52-53.

15 • Trin’@again – The Message-IDs P10 provided indicate that this is not a
16 Giganews subscriber, so Giganews had no account to terminate. *Id.* at ¶ 53.

17 P10 thus has no viable evidence that Giganews ever failed to terminate an
18 identified repeat infringer, and Giganews has provided evidence of its reasonable
19 actions. To the extent the question of Giganews’s reasonable implementation rests
20 on a factual dispute, that is for a jury to determine. *See Ellison*, 357 F.3d at 1080
21 (leaving to jury to decide whether AOL was eligible under 512(i)). The Court
22 should deny P10’s motion on this issue.

23 **D. The Evidence Shows Defendants Properly Responded to Notices.**

24 P10 does not deny that Giganews removed messages when P10 furnished
25 Message-IDs even in inconvenient ways such as screenshots. Giganews removed
26 approximately 3336 messages at P10’s request. *Yok. Decl.* ¶ 41. For the twelve-
27 month period from November 6, 2012 to November 6, 2013, Giganews removed
28 1,367 messages at P10’s request. During this same time period, Giganews removed

1 approximately 531,512,900 messages for other copyright holders. Yok. Decl. ¶ 31.
 2 Thus Perfect 10's takedowns account for .000262 of one percent of all Giganews's
 3 takedowns during that year.

4 P10 steadfastly refuses consistently to provide Message-IDs as other
 5 copyright holders do (and as Giganews has repeatedly asked for), instead providing
 6 notices lacking sufficient information to readily identify the content at issue. *Id.* ¶
 7 29. In so doing, P10 acts less like a copyright owner genuinely seeking removal of
 8 the content, and more like a serial litigant throwing up barriers to removal so as to
 9 set up a lawsuit against the service provider. *Id.* ¶ 33. P10 now moves to strip
 10 Defendants of the safe harbor on account of takedown notices that lacked Message-
 11 IDs. As described below, apart from occasionally including screenshots of
 12 Message-IDs (on which Giganews acted) those notices were defective and cannot
 13 serve deprive Giganews of the safe harbor as to them.

14 P10 states that "Judge Matz . . . found that Message-IDs were not required by
 15 the DMCA." MPSJ at 3, citing Order, dated March 8, 2013 (Dkt 97). This is a
 16 gross misrepresentation. Judge Matz merely found that, for purposes of evaluating
 17 pleadings on a motion to dismiss, he would accept as true P10's *allegation* that its
 18 takedown notices were sufficient to identify infringing content. *Id.* He specifically
 19 acknowledged that evidence may show that P10's notices were not sufficient to
 20 locate content. *Id.* Defendants' evidence now shows the notices were insufficient.

21 ***1. The Copyright Owner Must Identify Infringing Content.***

22 To qualify for the section 512(c) safe harbor, a service provider must, upon
 23 receiving a notice that meets the requirements of section 512(c)(3), "respond[]
 24 expeditiously to remove, or disable access to, the material that is claimed to be
 25 infringing." 512(c)(1)(C). The notice must, among other things, identify "the
 26 material that is claimed to be infringing . . . and information reasonably sufficient to
 27 permit the service provider to locate the material." 17 U.S.C. § 512(c)(3)(A)(iii).
 28 Without that, a service provider need not act. *See Google*, 2010 WL 9479059 at *8

1 (“Google was not required to act to remove any entry that did not meet the DMCA
2 requirements.”). “Compliance is not ‘substantial’ if the notice provided complies
3 with only some of the requirements of § 512(c)(3)(A).” *CCBill*, 448 F.3d at 1112.

4 “The DMCA notification procedures place the burden of policing copyright
5 infringement — identifying the potentially infringing material and adequately
6 documenting infringement — squarely on the owners of the copyright.” *Id.*, at
7 1113. Congress noted that “Subsection (c)(3)(A)(iii) requires that the copyright
8 owner or its authorized agent provide the service provider with information
9 reasonably sufficient to permit the service provider to identify and locate the
10 allegedly infringing material.” *YouTube*, 940 F. Supp. 2d at 115. “The goal of this
11 provision is to provide the service provider with adequate information to find and
12 address the allegedly infringing material *expeditiously*.” *Id.* (emphasis added).

13 Congress cited as “an example of such sufficient information” “a copy or
14 description of the allegedly infringing material *and the URL address of the location*
15 (web page) which is alleged to contain the infringing material.” *Id.* (emphasis
16 added). In the Web context, courts have required identification of the particular
17 Internet location where the material resides. YouTube’s election “to keep
18 substantially all infringing videos on the site as a draw to users, *unless and until*
19 *YouTube received a ‘takedown notice’ from the actual copyright owner identifying*
20 *a specific infringing clip by URL* and demanding its removal from the site,” did *not*
21 remove YouTube from the 512(c) safe harbor. *Id.* at 119 (emphasis added).

22 The same considerations require Message-IDs in the Usenet context, as
23 Message-IDs are the unique identifiers that Usenet service providers need to locate
24 Usenet messages, just as URLs are unique identifiers that Web service providers
25 need to locate webpages. Rosenblatt Decl. ¶¶ 26, 30.

26 P10 wrongly relies on *ALS Scan, Inc. v. RemarQ Communities, Inc.*, 239
27 F.3d 619, 624 (4th Cir. 2001), to argue that Message-IDs are not necessary to locate
28 allegedly infringing messages. MPSJ at 3. *ALS* marked a unique circumstance

1 where the copyright holder ALS claimed that the “sole purpose” of two newsgroups
 2 (which included ALS’s name in the names of the newsgroups) was to infringe
 3 ALS’s rights and should be removed. 239 F.3d at 624. *ALS* in no way suggests it
 4 is appropriate to force service providers to undertake manual searches and reviews
 5 where no Message-ID is provided. Just as a Message-ID permits the service
 6 provider to remove material without lengthy message review and analysis, removal
 7 of an entire newsgroup also does not require manual message-by-message review.
 8 The burden on the service provider is minimal in both instances. Rosenblatt Decl.
 9 ¶¶ 42-48. P10 never claimed that every message in a newsgroup infringed its
 10 copyrights. Yok. Decl. ¶ 43. *ALS* underscores that service providers should only
 11 have to act on a notice where the burden is reasonable; it provides no support for
 12 the burdensome search and review that P10 seeks to impose on Giganews.

13 P10 argues that Giganews should have used third-party software to search a
 14 third-party’s index for terms that P10 provided. The Ninth Circuit has squarely
 15 rejected placing such a burden on a service provider. In *Veoh III*, UMG argued that
 16 “Veoh should have taken the initiative to use search and indexing tools to locate
 17 and remove from its website any other content by the artists identified in the
 18 notices” and that because “some of the videos on Veoh that had been pulled from
 19 MTV or other broadcast television stations bore information about the artist, song
 20 title and record label, . . . Veoh should have used this information to find and
 21 remove unauthorized videos.” The Ninth Circuit held that such a requirement
 22 “would conflict with § 512(m), § 512(c)(1)(C) and *CCBill*’s refusal to ‘impose . . .
 23 investigative duties on service providers’” and “could also result in removal of
 24 noninfringing content.” *Veoh III*, 718 F.3d at 1023. As in its previous litigation,
 25 P10 is seeking once again to push the burden of policing its copyrights onto service
 26 providers. The Ninth Circuit has definitively rejected P10’s approach by
 27 “declin[ing] to shift a substantial burden from the copyright owner to the provider.”
 28 *See CCBill*, 488 F.3d at 1113. This Court should do so as well.

1 P10 argues that, because other Usenet providers agreed to remove content
 2 without Message-IDs, Giganews must follow suit. MPSJ at 17. This is a red
 3 herring. P10 has offered no admissible evidence of what actions those other service
 4 providers actually took. But even if those providers did as P10 claims, it does not
 5 mean that Giganews must take the same steps. A service provider could have many
 6 reasons for engaging in the type of searching that copyright law does not require in
 7 response to defective notices that do not meet 512(c)(3)'s requirements (including
 8 being aware of P10's highly litigious history). One provider volunteering for an
 9 additional burden does not increase the legal burden on other service providers to
 10 stay within the safe harbor. *See Veoh II*, 665 F. Supp. 2d at 1113 (service provider
 11 did not need to use filtering technology to stay in 512(c) safe harbor, even though it
 12 applied the filter for a particular time period).

13 **2. Proper Usenet DMCA Notifications Require Message-IDs.**

14 As Levine, Rosenblatt, Molter, and Yokubaitis show, the only unique
 15 identifier for a Usenet message is its Message-ID, just as the only unique identifier
 16 for a web page is its URL. Levine Decl. ¶ 26; Rosenblatt Decl. ¶ 30; Molter Decl. ¶
 17 13; Yok. Decl. ¶ 8. Providing search terms (or any other information) instead of
 18 Message IDs forces the service provider to undertake a time-consuming and
 19 burdensome manual review which goes beyond what is contemplated by the
 20 DMCA, and which may never lead to location of the content at issue.

21 Usenet has billions of messages, and Giganews has received takedown
 22 requests specifying millions of Message-IDs. It has promptly removed every one
 23 of the specified messages. But if those copyright holders all asked Giganews to run
 24 word searches and manually review results, as P10 claims it is entitled to do,
 25 Giganews could not possibly run a business. Recognizing the untenable burden
 26 such demands would present to service providers, the law is clear that it is the
 27 copyright holder's responsibility, not the service provider's, to do the work required
 28 to identify specifically the location of infringing content. *CCBill*, 488 F.3d at 1113.

1 Nor is it so difficult for the copyright holder to pass along these Message-
2 IDs, as it has already found the messages it wishes to have removed (unlike the
3 Usenet operator who has no idea what messages the copyright holder has in mind
4 for removal). Levine Decl. ¶¶ 32-33. The Message-IDs are displayed with the
5 messages, and the copyright holder need only copy and paste them into a takedown
6 message. *Id.* It can also automate the process. Rosenblatt Decl. ¶ 46-48.
7 Providing Message-IDs is no more burdensome than providing URLs in the web
8 context. *Id.* ¶ 29. Other copyright holders provide notices with Message-IDs to
9 Giganews, including copyright holders with large portfolios that have provided
10 millions of Message-IDs. Yok. Decl. ¶¶ 21-22. In Giganews's experience, other
11 copyright holders want to ensure their content is expeditiously removed and assist
12 ensuring expeditious removal. No other copyright holder has behaved as Perfect 10
13 has. *Id.* ¶¶ 23-24.

14 Despite the ease of identifying and presenting Message-IDs in notices, P10
15 refused to do it, no matter how many times it was asked, and it now seeks to
16 leverage Giganews' resulting inability to remove the content at issue to deprive
17 Giganews of DMCA safe harbor protection. It was within P10's power to send
18 Message-IDs at any time. If it had done so, it would have secured the prompt
19 removal of all messages it identified. That it chose to throw hurdles in Giganews's
20 path to justify a lawsuit is not a reason to reward P10.

21 Beyond railing against its own process of cutting and pasting Message-IDs
22 into takedown notices, P10 asserts that it should not have to provide Message-IDs
23 because they "cannot be used or deciphered by courts, copyright holders, or anyone
24 other than Usenet operators." MPSJ at 2. But Usenet operators are the only
25 audience that matters for these takedown requests, as it is they who must act on the
26 notices. In the web context, URLs often contain long and unsightly alphanumeric
27 strings, but takedown notices require them. Likewise, in the Usenet context,
28 because a Message-ID is the only identifier that points directly and reliably to

1 particular message, it is necessary in a takedown notice. 512(c)(3)(A)(iii).

2 Furthermore, checking for a Message-ID is a convenient and efficient method for
3 copyright holders, after making a takedown request, to confirm the Usenet operator
4 has in fact removed the message. Levine Decl. ¶ 40.

5 **3. *Giganews Expeditiously Removed All Properly Identified Messages.***

6 Giganews removed every message for which P10 provided a Message-ID.
7 The five notices that P10 moves on partially demonstrate the deficiencies P10's
8 notices have presented. Defendants address these five communications.

- 9
 - Zada Decl. Exhibit 9 (Notice 1)

10 P10 failed to provide any Message-ID or Message Header in order for
11 Giganews to locate the allegedly infringing materials reasonably even though P10
12 could have easily provided the Message-IDs. See Levine Decl. ¶ 33. This
13 communication also repeatedly refers to "image identifiers," but there is no such
14 thing on the Usenet; these are just the names of files that reside on Mr. Zada's
15 computer which he can change at any time. *Id.* ¶ 40.

16 P10 claims Notice 1 is similar to a notice found to be compliant in *Perfect*
17 *10, Inc. v. Yandex, N.V.*, No. C 12-01521, 2013 WL 1899851 (N.D. Cal., May 7,
18 2013), and that it would satisfy the requirements Perfect 10 failed to satisfy in
19 *Google*, 2010 WL 9479059, at *10-13 (Group C notices were deficient). MPSJ at
20 13. P10 is wrong. First, neither Yandex nor Google was a Usenet provider; P10's
21 suggestion that a notice to a Usenet provider should contain the same information
22 as a notice to a website operator overlooks the fact that Usenet messages and web
23 sites have entirely different characteristics and identifiers, and the service providers
24 in each environment require different information in order to locate particular
25 content. See Rosenblatt Decl. ¶ 30. Second, the notices are not in fact similar. The
26 notice in *Yandex* contained URLs to identify the allegedly infringing webpages, and
27 Judge Matz held P10 notices that failed to identify full URLs defective. *Google*,
28 2010 WL 9479059, at *11, 14. Notice 1 to Giganews contained no such unique

1 identifier.

2 Although the notice did not include Message-IDs and thus did not conform to
3 the requirements, Giganews went beyond its duty by searching for the allegedly
4 infringing material. Molter Decl. ¶ 55. This is because this notice stated that Mr.
5 Zada searched in a particular newsgroup on a particular date with particular third-
6 party software and that “[a]ll of the images that appear as a result of that search are
7 copyrighted by Perfect 10.” *Id.* There were 107 search results. *Id.* Giganews
8 extracted the Message-ID associated with each search result, an effort it would not
9 have had to take if the DMCA notice had properly included this information, and it
10 removed those messages from its servers. *Id.*

- 11 • Zada Decl. Exhibit 10 (Notice 2)

12 This notice also did not include Message-IDs and thus did not conform to
13 section 512(c)(3)’s requirements, but Giganews took the same steps as in response
14 to Notice 1. Molter Decl. ¶¶ 57-59. The search turned up 97 results and Giganews
15 extracted the Message-IDs and removed the associated messages.

- 16 • Zada Decl. Exhibits 11-13 (Notices 3, 4 and 5)

17 With respect to all of these notices, P10 provided some Message-IDs in the
18 form of screenshot images, and provided other images that it wanted removed but
19 for which it provided no Message-IDs, instead suggesting that Giganews perform
20 searches to try to find the messages at issue. Molter Decl. ¶¶ 60-62, Yok. Decl. ¶
21 28. Where Message-IDs were visible in screenshots, Giganews retyped them by
22 hand and removed the identified messages. *Id.* ¶ 30. For the other images, P10
23 provided no Message-IDs, and P10’s search suggestions did not provide Giganews
24 with enough information to locate the allegedly infringing material without
25 significant effort required and ultimately uncertain results. *Id.*

26 P10 argues that Giganews could have located these materials through “image
27 identifiers” or through searches on the names of the nude models. But “image
28 identifiers” is P10’s idiosyncratic and flawed concept here, and it would not have

1 been feasible without enormous time and effort to locate additional messages
2 through name searching. Rosenblatt Decl. ¶ 40.

3 None of the “sample notices” here complied with section 512(c)(3) as a valid
4 notification of claimed infringement insofar as P10 failed to provide Message-IDs.
5 That Giganews located and removed some messages by conducting its own
6 searches and manually extracting Message-IDs does not mean that P10’s original
7 notice was DMCA-compliant or that Giganews must undertake such efforts.
8 Similarly, regardless of whether it would have been possible eventually to find
9 some or all of the remaining images through the manual search and review process
10 that P10 advocates, the notices themselves were inadequate, and Giganews cannot
11 lose its safe harbor protection for declining to expend such unreasonable efforts.

12 The DMCA protects service providers from burdens of the type P10 has
13 sought to impose on Giganews, and the DMCA fully protects Defendants here. At
14 the very least, P10 has failed to show no material dispute of fact as to whether the
15 degree of effort P10’s notices imposed rendered them defective. The Court should
16 deny P10’s motion on this issue.

17 IV. CONCLUSION

18 Because Perfect 10 has failed to demonstrate the absence of material disputed
19 facts as to the three issues it moves on, this Court should deny its motion partial
20 summary judgment on all three issues.

21
22 Dated: November 25, 2013

FENWICK & WEST LLP

23
24 By: /s/ Andrew P. Bridges
25 Andrew P. Bridges

26 Attorneys for Defendants
27 GIGANEWS, INC. and
28 LIVEWIRE SERVICES, INC.